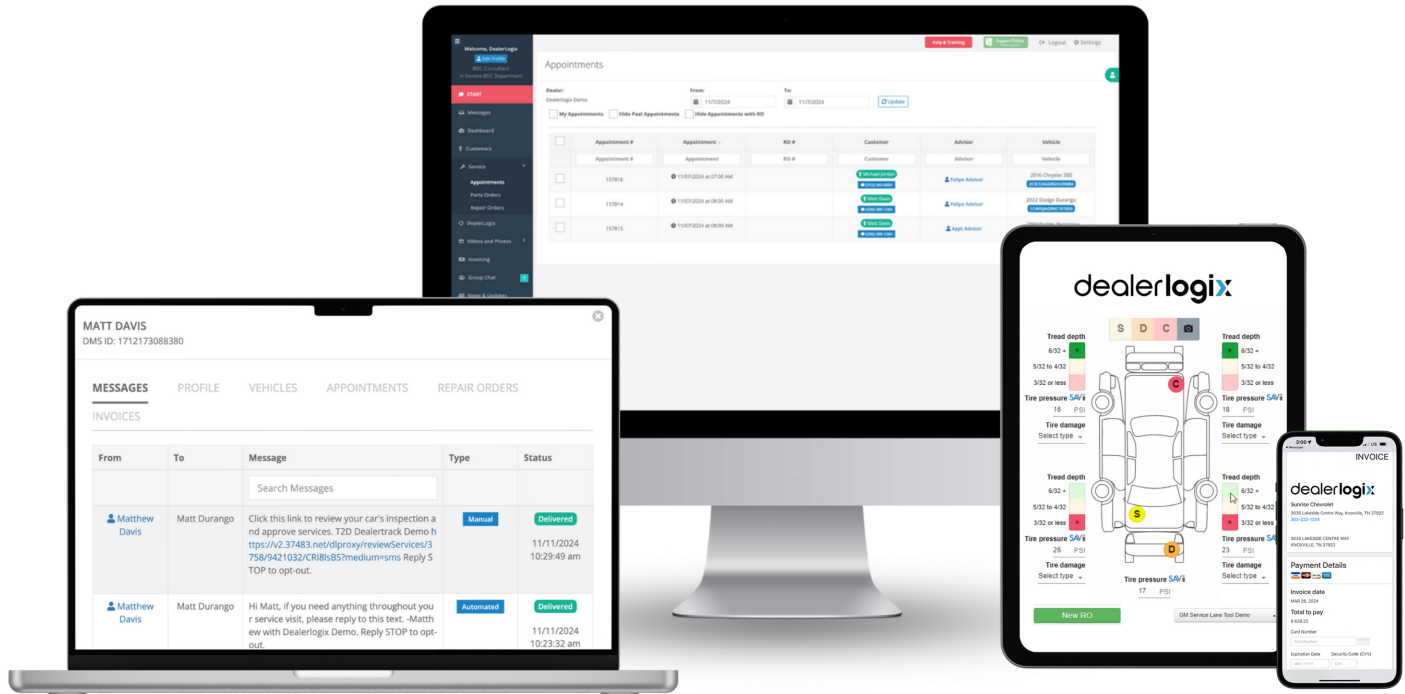




dealerlogix

Creating a Smoother
Service Lane

ALL-IN-ONE FIXED OPS SUITE



Transform your dealership into a powerhouse of efficiency.

Dealerlogix is a cloud-based, all-in-one solution with an easy-to-use, customizable, and scalable fixed operations suite you can use anywhere on any device. Increase CSI scores, customer retention and grow profitability.

41%

Increase in Additional Service Recommendation Close Rates with Digital Inspections

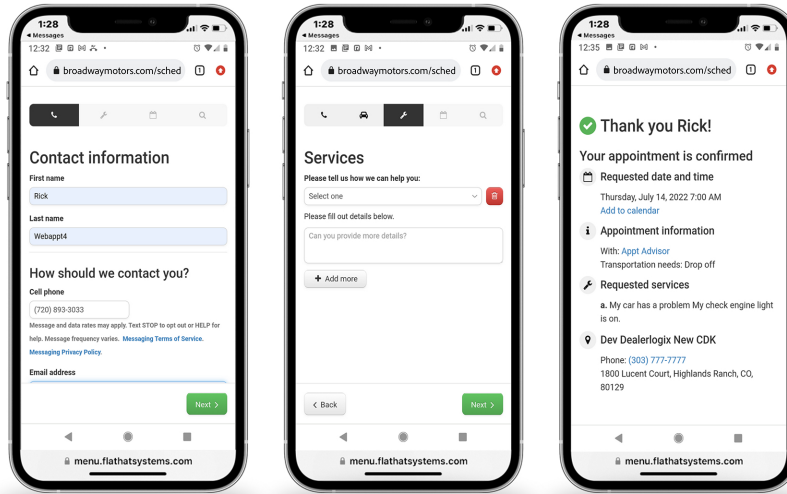
15%

Increase in CSI Scores

\$425+

Average Increase in CPRO Using Video

APPOINTMENT SCHEDULING

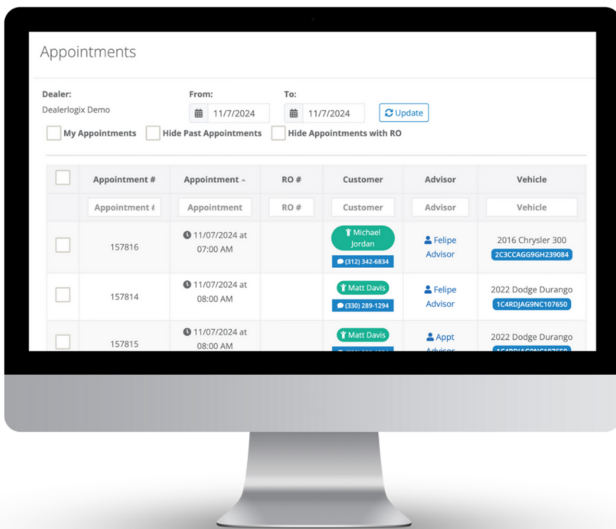


Dealerlogix empowers your customers to schedule their own service appointments.

Online appointment scheduling enhances customer satisfaction, improves retention, increases service capacity, and boosts profits. Customers can conveniently schedule appointments, describe issues, and request vehicle pickups or loaner vehicles directly online.

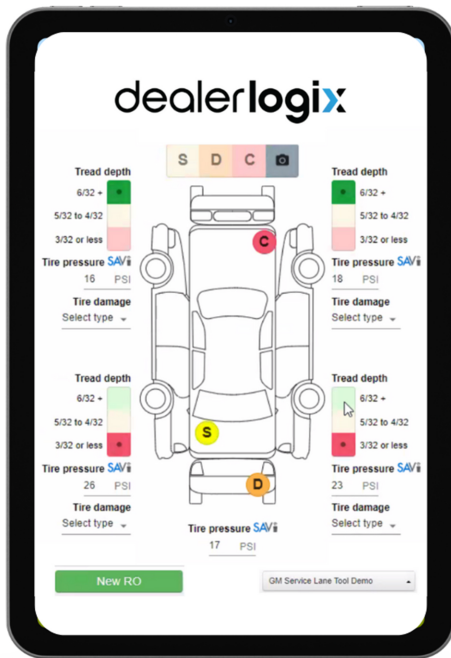
More Online Appointments, Less No-Shows

Efficiently manage service appointments with our robust scheduling tool that integrates with your DMS, OEM scheduling systems and even AI scheduling tools.



- Simplify Appointment Management
- Track Appointment Patterns and Customer Preferences
- Fine Tune Offerings and Marketing Strategies

DIGITAL MPI



Empower your team to conduct consistent, high-quality inspections.

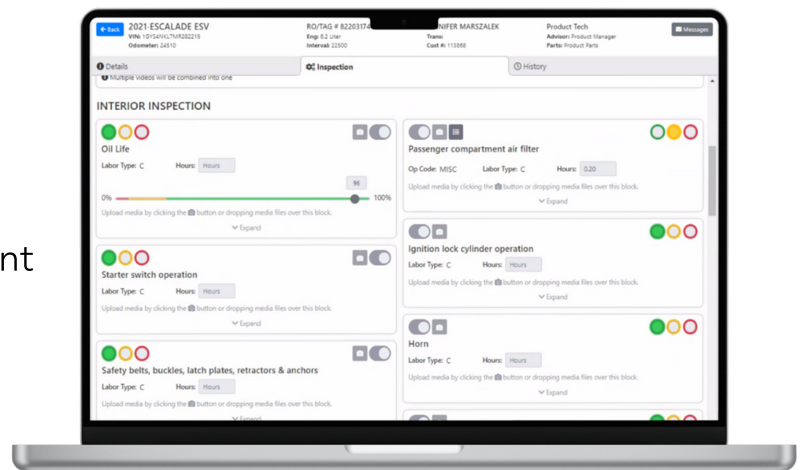
Ensure thoroughness and accuracy with our Digital Multipoint Inspection tool, enabling your team to perform consistent, high-quality checks that build trust and reliability with your customers.

Boost transparency with custom workflow tools.

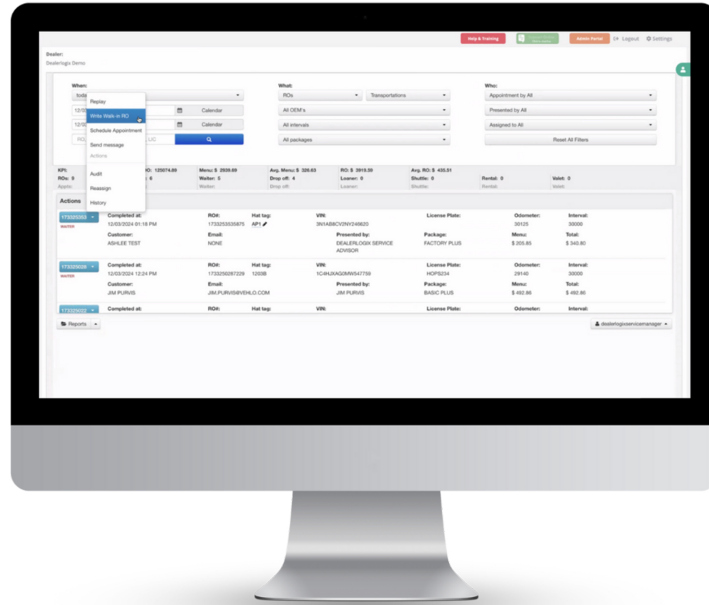
The Dealerlogix Service Suite Pro provides detailed vehicle visualization tailored to dealer-specific inspection points – simplifying comprehensive inspections, repair recommendations, and damage documentation with photos as part of the walk around, write up process.

Features of Our MPI Solution are Customizable and Efficient

- Video MPI creation
- Tech quick picks
- Photo and video per inspection point
- Phone/Tablet optimized
- OEM inspection standards
- Industry best practice standard templates



RO WRITE-UPS

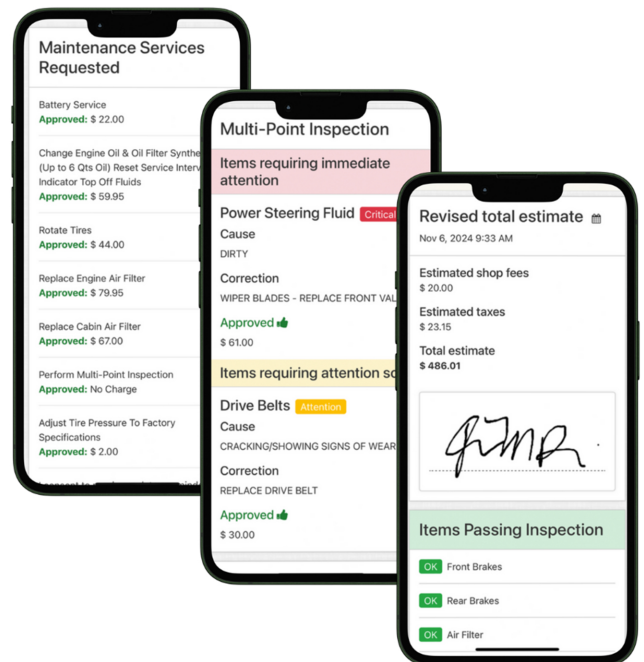


Capture detailed information swiftly and effortlessly, while integrating OEM vehicle data.

Streamline documentation with digital Repair Order Write-Ups, reduce errors and improve efficiency. Capture every detail accurately and quickly to keep your service operations running smoothly. Dealerlogix pulls OEM vehicle data, including service history, extended service contracts, technical service bulletins, warranty information and recalls.

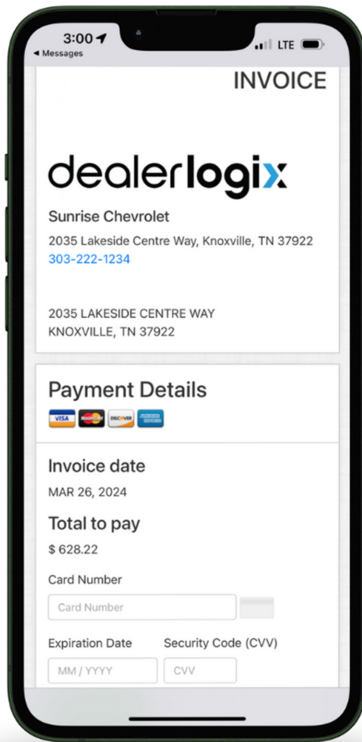
Customers can approve repair orders from anywhere at any time.

Service advisors can email or text recommended repairs. Customers can approve each repair, enter payment information, e-sign, and complete the process. Empowering customers to approve repairs electronically increases sales by 30%



SPEEDCHECKOUT

WITH FRAUD PROTECTION



Contactless invoicing for faster, smoother payments.

Simplify transactions with Dealerlogix SpeedCheckout with Fraud Protection, and enhance customer experience by providing effortless financial transactions right at their fingertips.

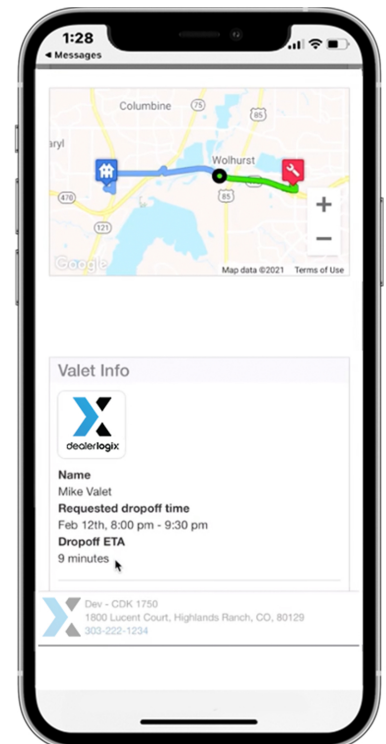
Customers receive a detailed repair invoice via text or email, allowing them to pay online. By entering payment information, signing, and sending, this hassle-free, contactless payment method enhances customer satisfaction and loyalty, ultimately driving profitability while protecting dealerships from fraudulent payment activity.

SERVICE VALET

Elevate your customer experience with our integrated service valet.

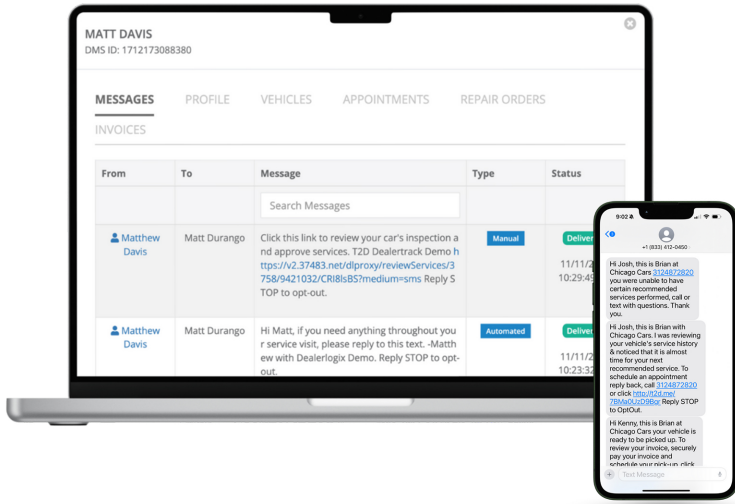
Offer seamless appointment scheduling with vehicle pickup and delivery options, boosting customer satisfaction while reducing no-show rates.

Dealerlogix Service Valet seamlessly integrates with your DMS to assess staff availability.





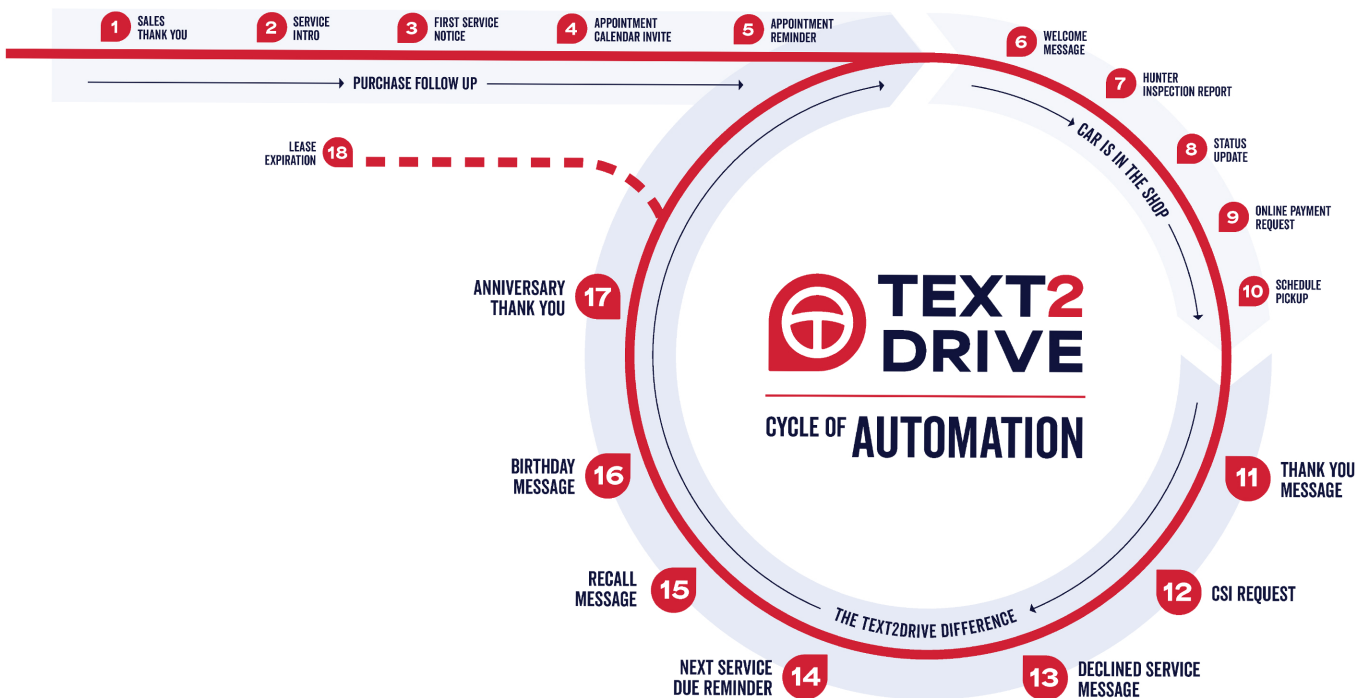
TEXTING & INTERDEPARTMENTAL MESSAGING



- Drive up to \$20,000 in Additional Service Lane Revenue
- Boost Dealership CSI by up to 20%
- Decrease Advisor Phone Calls by 75%

Automated Retention Text Communications

Text2Drive unifies dealership sales and service teams under a shared mission to acquire, convert, and retain lifelong customers. The platform features 18 text communications designed to automate low-value tasks like customer follow-up and appointment reminders so your teams can focus on high-value customer interactions. Allow your team to communicate in real time with interdepartmental messaging.

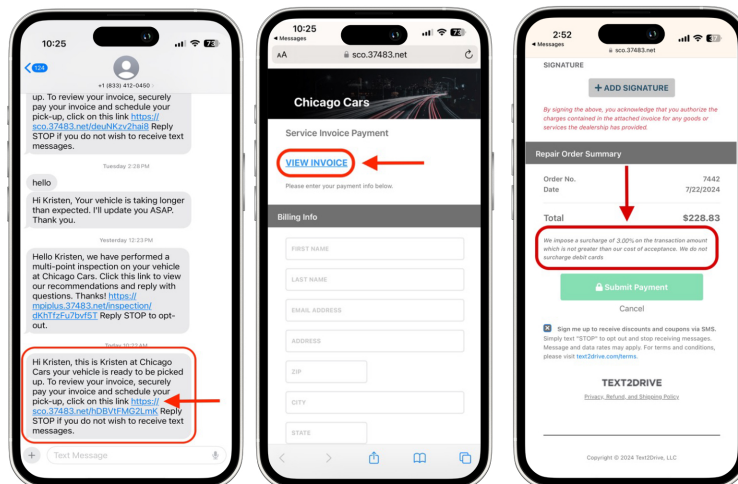




CONTACTLESS CHECKOUT

Speed CheckOut, Payment Processing, Surcharging And Advanced Fraud Protection

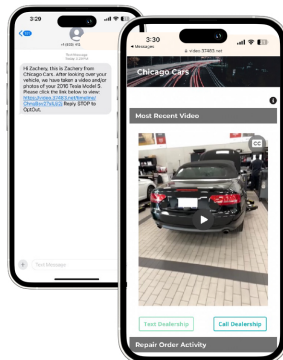
- **Speed CheckOut and Pickup Scheduling** - With Speed CheckOut, customers can pay bills and schedule vehicle pick-ups via text, avoiding lines and reducing wait times.
- **Payment Processing with Surcharging** - Completely eliminate credit card processing fees. TEXTDRIVE ensures full compliance with major credit card regulations, applying a fixed 3% surcharge to transactions and displaying the charge on both the invoice screen and receipt.
- **Advanced Fraud Protection through 3D Secure** - Automatically shift liability for fraudulent chargebacks to the customer's bank, protecting your business from payment disputes with fraud reason codes.
- **Vehicle Pick-Up Scheduler** - Customers can easily schedule a pick-up time for their vehicle. TEXT2DRIVE alerts the assigned service advisor of the appointment, allowing for a contactless experience. Service staff can track pick-up times, confirm online payments, and prepare the vehicle efficiently.



Contactless Checkout with Optional Surcharging

Text2Drive Video Communication App

Accelerate service approvals and protect against false claims with TEXT2DRIVE's app. Your staff can easily record and send videos and texts to educate customers and enhance transparency. Detailed maintenance videos build trust and are shown to increase service revenue and customer pay.



- ✓ Speed Up Service Approvals
- ✓ Gain Customer Trust
- ✓ Sell To Customers Anywhere
- ✓ Better Internal Communication Equals Better Customer Service
- ✓ Dependable Quality Control

REPORTING TOOLS

Advisor	RCR	Aug. Cdn.	RCR w/o A/SRs	Total A/SRs	Total #	Avg #	Aug #	Approved	Total #	Avg #	Aug #	Declined	Total #	Avg #	Indicator
Curta Moore	6	54710	5	1	\$ 50.00	0.2	\$ 50.00	1	22	\$ 22.00	0.2	\$ 50.00	0	0	100.00
Bobby Myrick	11	45420	6	6	\$ 1,454.67	0.6	\$ 127.70	5	1.0	\$ 2,249.70	0.9	\$ 113.52	1	1.0	\$ 141.10
Najay Galloway	9	40200	4	10	\$ 714.94	1.1	\$ 79.44	7	3.2	\$ 227.70	0.9	\$ 136.64	3	1.2	\$ 107.10
Romey Ames	6	54000	3	10	\$ 2,072.02	2.4	\$ 204.20	7	5.1	\$ 1,803.00	1.2	\$ 300.00	3	2.0	\$ 108.24
David Wilson	6	70200	2	12	\$ 2,021.02	2.4	\$ 164.26	7	7.2	\$ 2,149.00	1.4	\$ 429.71	0	2.0	\$ 124.50
Joseph Amendea	6	49510	5	2	\$ 4,355.24	0.3	\$ 755.87	1	1.0	\$ 479.02	0.2	\$ 78.94	1	1.0	\$ 344.94
Kiana Mendez	7	23570	5	2	\$ 1,011.00	0.3	\$ 14.00	1	0.2	\$ 59.00	0.1	\$ 7.28	1	0.2	\$ 7.28
Rene Mendez	11	79700	4	27	\$ 6,003.96	2.0	\$ 545.81	11	8.8	\$ 2,200.11	1.0	\$ 200.19	10	10.0	\$ 340.82
Kenny Nguyen	6	32201	3	10	\$ 1,360.00	1.0	\$ 170.70	3	1.2	\$ 119.95	0.4	\$ 14.90	7	0.3	\$ 105.70
Scott Jarvis	9	60000	4	17	\$ 12,407.02	1.0	\$ 1,376.61	0	0.0	\$ 1,317.14	0.0	\$ 146.30	10	4.6	\$ 1,200.20
Erin Cassel	7	30000	5	12	\$ 1,791.75	1.7	\$ 266.96	3	0.6	\$ 193.90	0.4	\$ 116.85	0	0.7	\$ 140.12
Ryan Lanning	9	51570	7	5	\$ 545.70	0.6	\$ 60.64	1	0.1	-	-	0.1	4	0.0	\$ 40.64
Ty Scott	4	10010	4	-	-	-	-	-	-	-	-	-	-	-	75.00
Total	88	82277	87	114	\$ 34,138.82	1.3	\$ 348.24	82	51.1	\$ 10,087.00	0.8	\$ 102.80	62	10.2	\$ 24,049.82

Identify opportunities to boost efficiency and profitability.

Gain access to real-time performance data with our robust Reporting Tools. Make informed decisions by leveraging insights into efficiency and profitability, allowing you to identify key areas for improvement by advisor and technician.

Track performance metrics that matter most.

- Dollars per repair order
- MPI video performance
- Scheduled appointments
- ASR performance
- Menu sales by advisor and more

Advisor	RCR #	Needs Attention #	Total #
Jeff Jenkin	-	-	-
Romey Ames	109	105	215
Bobby Myrick	85	82	167

RDI #	Completed on	Imp. Code	Customer	Vehicle	Total #
1101858	3/6/2024 11:29:AM	TMPI	CARLSON, LISA (203) 589-7699	2015 TOYOTA HIGHLANDER	18
1101493	3/6/2024 12:05:PM	TMPI	BAHL, JERRY (203) 868-9912	2014 TOYOTA CAMRY	21
1101846	3/6/2024 1:10:PM	TMPI	PLANK, WILLYAN (720) 319-9706	2023 TOYOTA COROLLA CROSS	21
1101710	3/6/2024 2:23:PM	TMPI	LEONARD, ZACHARY THOMAS (720) 498-8392	2022 TOYOTA TUNDRA	21
1101777	3/7/2024 10:56:AM	TMPI	CRUZ, PHILIP (203) 808-0799	2021 TOYOTA TACOMA	26
1101892	3/7/2024 2:03:PM	TMPI	ZARDONETA, KARAHANIE (681) 515-8342	2021 TOYOTA ARIUNNER	23
1101892	3/7/2024 2:03:PM	TMPI	HOWARD, JOSEPH (720) 936-8943	2011 TOYOTA CAMRY	23
1101618	3/8/2024 11:20:AM	TMPI	OTTOPLAK, BRIAN JOSEPH (203) 641-7827	2017 TOYOTA CAMRY	21
1101103	3/8/2024 11:20:AM	TMPI	DANAL, BINAYA CHANDRA (203) 641-7827	2018 TOYOTA HIGHLANDER	23
1101688	3/8/2024 1:07:PM	TMPI	SKAGGS, CHELSEA (878) 218-9825	2008 TOYOTA RAV4 HYBRID	21
1101184	3/8/2024 4:14:PM	TMPI	NAVARRO, JOSE (720) 515-8204	2018 TOYOTA TACOMA	26
1101647	3/8/2024 10:46:AM	TMPI	MAY, FELICIA (203) 981-8772	2016 TOYOTA Highlander Hybrid	21

DEALERLOGIX SERVICE SUITE PRO

All-In-One Fixed Ops Experience Suite

- Integrated DMS Partners: CDK, Reynold/Reynolds, DealerTrack, DealerBuilt, PBS, AutoSoft, AutoMate
- 100% Cloud Based Platform to keep you writing business when your DMS goes down
- Automated Retention Text Communications
- Smart Capacity Managed Online Appointment Scheduling
- Quick Tablet Check-in and Repair Order Write Up Process
- Simple Advisor Walkaround with Video and Pictures
- Text your Customers for Immediate-Response Mobile eApprovals
- Real-time Instant Messaging for your entire team!
- Easy Online Service Scheduler with Transparent Menu Pricing
- EasilyText/Email MPI with Videos and Pictures for Increased ASRs
- Access Detailed Manager Reporting from your Phone
- Manage your Fleet with TSD and DealerWare Integrations
- Sell More Tires at Write Up with our DealerTire Integration
- Both Virtual and Onsite Implementation Options
- Proactive Success Coaching
- Mobile SpeedCheckout Payment with Fraud Protection

A La Carte Options Available

- Service Lane eAdvisor OBDII Dongle Bundle Discount
- Rapid Recon Bundle Discount
- Valet Pickup and Drop Off
- Hunter Engineering Alignment Integration
- TraXtion Alignment Integration

INTEGRATED WITH
SERVICE LANE


DRIVEN BY VEHLO
WHERE AVAILABLE

TECHNOLOGY COST REVIEW

Consolidate and Save with
Dealerlogix Service Suite Pro

➤ MPI	<input type="text" value="\$"/>
➤ Communications	<input type="text" value="\$"/>
➤ Video	<input type="text" value="\$"/>
➤ Mobile Check-In	<input type="text" value="\$"/>
➤ Scheduler	<input type="text" value="\$"/>
➤ Payments	<input type="text" value="\$"/>
Total:	<input type="text" value="\$"/>

dealerlogix
Powered by Text2Drive

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